

StealthLock® FAQ

1. How does StealthLock work?

StealthLock operates using radio frequency technology, same principle as a key fob for a car.

2. How far away can the transmitter pad work?

Transmitter pad works within 15' of the receiver latch. Placing it further may cause limited or no activation of the receiver latch. Metal objects in the path between the transmitter pad and receiver latch may also limit range.

3. Will StealthLock work with metal furniture and cabinets?

StealthLock is not intended for metal cabinets. Metal acts as a barrier to radio waves and will stop the radio waves completely or deflect them.

4. How many receiver latches can one transmitter pad operate?

As many as can be mounted within the 15' area.

5. What kind of batteries does it use?

The transmitter pad uses a CR2032 coin battery, and the receiver latch uses 4 AAA batteries.

6. How will the user know if the batteries are dying?

The transmitter pad counts the number of times the transmitter pad is activated. At 5500 activations, the green light on the transmitter pad blinks continuously. Batteries need to be changed in both the transmitter pad and receiver latches. It's recommended to change batteries every year.

7. What happens if the batteries in the receiver latch die and the door is locked?

Forcefully enter the cabinet. The strike is engineered to shear away before damaging the receiver latch or other parts of the cabinet. A new strike plate will be needed after opening to repair the lock.

8. Can the code be changed to operate the lock?

Yes, both the user code and supervisor code can be changed.

9. How many different codes can be used to operate StealthLock?

Two. StealthLock can be operated with an assigned user code and the supervisor code. Note, in Single Use Mode, a new user code can be entered whenever the receiver latch is in the unlock position.

10. What is Single Use Mode?

Single Use Mode is a programmable feature of StealthLock. It allows for a user to choose their code at time of operation. This feature would be used in locker or other shared use applications.

11. Is StealthLock easy to install?

Yes. In most applications, StealthLock mounts without machining or altering the cabinet in anyway. When the TL-600 installation tool is used, typically only a phillips screwdriver is needed for installation.

12. Something is pressing on the door from the inside and the lock will not release.
An object pressing on the cabinet door or drawer can interfere with normal operation. To allow the lock to release, push in on the door or drawer when entering the code. This will allow the solenoid to release and unlock.

13. Can StealthLock be used outside?

StealthLock is intended for interior use only. Recommended temperature range is 50 degrees Fahrenheit to 120 degrees Fahrenheit. Temperature below or above this range can affect operation.

14. Is there a phone number for technical support?

Yes, for StealthLock technical questions please call us at 847-752-2525. Support hours are 8:00 AM to 5:00 PM Monday – Friday Central Time.