

What are Jeeves heated towel rails?

Jeeves are wall mounted towel rails that are heated. They are designed to keep towels warm and dry.

What are the towel rails made of?

All the Models (including the white and oil rubbed bronze Models) are manufactured of stainless steel tubing.

How do they work?

The towel rail is filled with a thermal fluid that is heated by an electrical element located at the bottom of the towel rail. Via the process of convection, the fluid rises and circulates through the tubing, heating the unit.

What do the heated towel rails cost to run?

The towel rails have been designed to operate continuously and, depending on the model use the power equivalent to one or two light bulbs.

Are the heated towel rails safe to use in a bathroom?

YES! The towel rails have no exposed elements with a safe surface temperature (approximately 122°F - 140° F). The towel rails have a built in thermostat and internal thermal cut-out for optimal energy consumption and safety. The rails should be installed by an electrician according to the local electrical code.

How are the heated towel rails installed?

Every heated towel rail comes with an installation kit and easy to follow instructions. It is, however, highly recommended that a qualified electrician do the installation to ensure compliance with national and local electrical codes.

NOTE: ALWAYS MOUNT THE UNIT WITH THE ELEMENT AT THE BOTTOM (WIRING) AS THERMAL FLUID CONVECTION IS USED TO HEAT THE RAIL.

Why is the bottom rail not as hot as the top rails?

Due to the fact that thermal fluid convection is used to heat the unit, the bottom bar is not as hot as the top bar, this is especially noticeable when the unit has just been switched on.

Why is the switch not on the unit?

Firstly, from a design standpoint, we feel that a bulky switch attached to the rail is not aesthetically pleasing. Secondly, having a separate switch allows one to place the switch in the most convenient position, for example, in another room. One is also free to choose the switch that matches the other fittings and décor of the room. Thirdly, because it is not part of the unit, damage to the switch does not impair the functioning of the towel rail. An independent switch is simple to repair; damage to a switch integrated in a unit creates problems with returns and repairs.